Stay connected... www.enwl.co.uk 0800 195 41 41

POWER CUT? CALL 105

Electricity North West
Priority Service Customers
PO Box 218
Warrington
WA3 9BV

electricity north west
Bringing energy to your door

Add stamp before posting

POWER CUT? CALL 105

Stay connected...

www.enwl.co.uk/priority

0800 195 41 41

Electricity North West owns, operates and maintains the electricity network in the North West.

SHK1231

electricity north west
Bringing energy to your door

Could you cope in a POWER CUT?

If you or a loved one needs extra help, see inside for details

www.enwl.co.uk/priority

POWER CUT? CALL 105

Being without power can cause extra difficulties, we can offer extra support to keep you safe and comfortable until the power is back on.

electricity north west
Bringing energy to your door

Benefits include:

Regular updates

Receive updates about the services we offer and updates if there is a power cut in your area.

Helpful advice

We can provide you with helpful advice to help reduce your household bills, including tariff and benefit checks.

Nominated contact

Nominate a friend or family member for us to keep updated in the event of a power cut.

Weather updates

Receive text message weather alerts.

Password sign up

Register a unique password so if we ever need to visit you at home you feel safe knowing we are who we say we are.

To sign up or update your details fill in the attached form and **return it back to us**.

POWER CUT? CALL 105

Alternatively you can sign up online at:
www.enwl.co.uk/priority
Or call us on **0800 195 41 41**

Electricity North West Limited, 304 Bridgewater Place,
Birchwood Park, Warrington. WA3 6XG
Registered in England and Wales. Registered Number: 2366949

recycle

Priority Services Register application form

Please print all of your details in BLOCK CAPITALS.

Title: (please tick an option) ○ Mr ○ Mrs ○ Miss ○ Ms Other _____

Name: **Postcode:**

Address:

Your contact details:
(please fill in at least one preferred method of contact)

- ○ Telephone:
- ○ Mobile:
- ○ Email:

Please tick this box if you give ENWL permission to use and share your information with: ○ Your supplier ○ United Utilities

If you would like to nominate a friend or family member as your contact we will contact them if we are unable to reach you:

- Nominated contact name:
- Nominated contact landline:
- Nominated contact mobile:

Please tick the reason(s) why you wish to be added to our Priority Services Register:

- ○ Age related (pensionable age or children under five)
- ○ Chronic/serious illness
- ○ Communication difficulties (impaired hearing, vision or speech)
- ○ Medically dependent (medical equipment, support equipment, stair lift)
- ○ Mental health
- ○ Poor mobility
- ○ Safety (reduced sense of smell, dependent on oxygen)
- ○ Temporary support (recovery from an operation, life changing event)
- ○ Other (please state)

_____

The data you provide - Our Promise.
The data you provide may be shared with third parties, such as housing associations, charities and the emergency services who may be local to you during an emergency situation. We share this information as they may need to be aware of any priority customers in vulnerable situations to enable them to prioritise in the event of certain circumstances, such as a power cut. To learn more about how we use your data visit www.enwl.co.uk/privacy. In the event that you do not want your data to be shared, please let us know and we will ensure that it is not.

Our reference number: